



City of San Antonio

Agenda Memorandum

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Agenda Item Number: 3

Agenda Date: April 22, 2025

In Control: Municipal Utilities Committee

DEPARTMENT: Finance Department

DEPARTMENT HEAD: Troy Elliott

COUNCIL DISTRICTS IMPACTED: Citywide

SUBJECT:

CPS Energy on ERP business transformation program.

SUMMARY:

CPS Energy on the recent milestones achieved in the ERP technology transformation program and outlook for the next year.

BACKGROUND INFORMATION:

In Fiscal Year 2021, CPS Energy began the process of establishing their digital business transformation program, aimed to enhance operations and improve experiences for employees and customers. A key component of this program is the overhaul of their core legacy ERP technology platform, with the goal to achieve increased customer satisfaction, employee engagement, technology rationalization, process efficiencies and other measurable performance goals. CPS

Energy recently reached important milestones in selecting their technology and system implementation partners, significantly advancing the ERP transformation program.

ISSUE:

CPS Energy on the ERP transformation program.

FISCAL IMPACT:

Not applicable.

ALTERNATIVES:

Not applicable.

RECOMMENDATION:

Not applicable.